

Ref. No. DIET/D-O/2023/...

Dated 01.07.2023...

Establishment of Online Grievances Redressal Mechanism

The Grievance Redressal Committee has been constituted on dated 01.07.2023 as per AICTE (Redressal of Grievance of Students) Regulation, 2019 vide F. No. 1 – 101/PGRC/AICTE/Regulation/2019 dated 07.11.2019) & AICTE (Redressal of Grievance of Faculty/Staff Member) Regulation, 2021 vide F.No.1-103/AICTE/PGRC/Regulation/2021 dated 25.03.2021 and the Governing Body (GB), Delhi Institute of Engineering & Technology, Meerut constituted Student Grievance Redressal Committee with the objective of resolving the grievances of students and their parents. Provision has been made available in the Institute website, for registering the grievance through infodietmeerut@gmail.com. The students and their parents may henceforth approach the Grievance Redressal Committee and submit / register any grievance online, which will be accessed by the GRC headed by the principal, and appropriate action taken and the decision of the GRC will be intimated to the complainant. The grievances include

- making admission contrary to merit
- irregularity in the admission process
- withhold or refuse to return any certificates
- demand of money in excess specified
- breach of the policy of reservation
- complaints of alleged discrimination (SC/ST, OBC, Women, minority or PH)
- non-payment or delay in payment of scholarships to students
- delay in conduct of examinations or declaration of results
- withholding student amenities
- denial of quality education
- non transparent or unfair evaluation practices
- harassment and victimization of students including sexual harassment
- Refund of fees on withdrawal of admissions, etc.

The Student Grievance Redressal Committee (GRC) comprises the following members:

S. No	Name & Address	Officiating as
1	Dr. Shobhit Sharma, Director/Professor	Chairperson
2	Prof. Uma Shanker Goel,LLM., Ph.D, Retired, HOD of Law Department, MMH College, Ghaziabad (UP)	Ombudsperson
3	Mr. Vikas Yadav, Asst. Professor/ME DIET Meerut	Member
4	Mr. Rajendra Prasad Sharma, Law Officer DIET Meerut	Member
5	Ms. Parul, Asst. Professor/ME, DIET Meerut	Member
6	Mr. Sachin Kumar, Asst. Registrar, DIET Meerut	Member
7	Ms. Kajal Kori, B.Tech. CSE III yr.	Member

The member shall hold the office for a period of Two years. The GRC shall meet as and when requires and assess the merit of the complaint. The decision of the GRC will be intimated to the complainant through email / SMS / hosted in the website. In case of any false / frivolous complaint, the GRC will take appropriate action against the complainant. Website- www.dietmeerut.com, Contact Email: infodietmeerut@gmail.com, Help line no. 9359580681, 9359283332,

(Dr. Shobhit Sharma)
Director

